

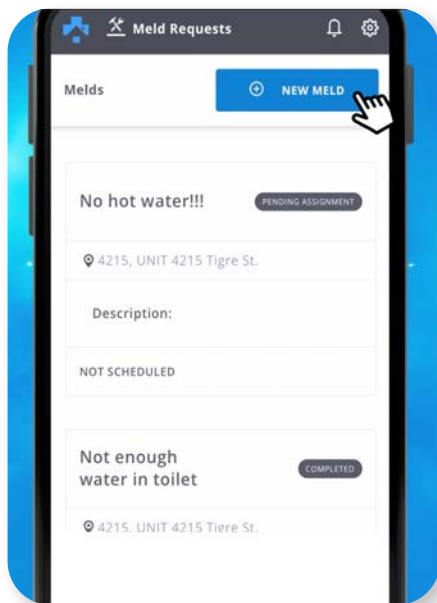
Meet MAX™

Your virtual
maintenance
assistant.

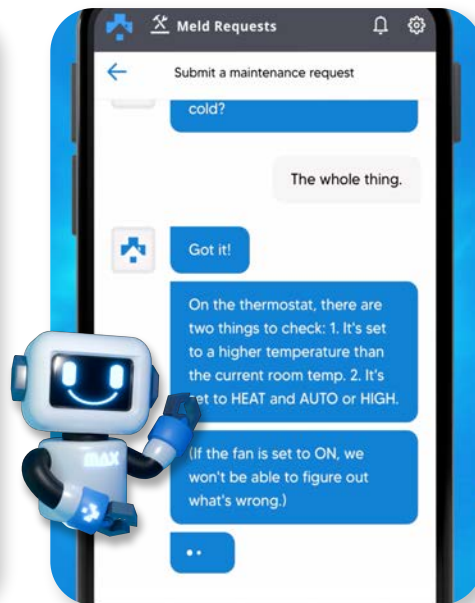


How MAX™ works

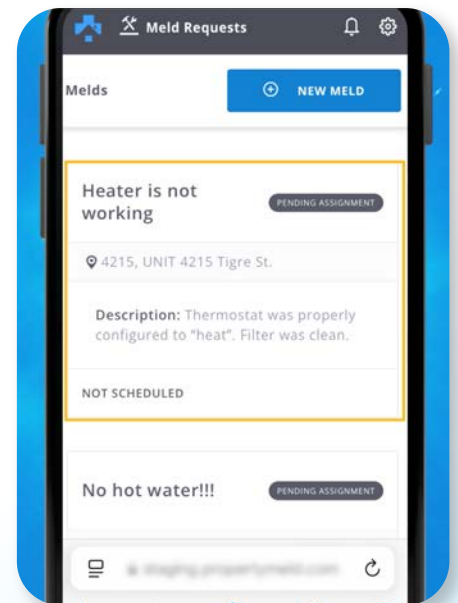
MAX collects the necessary information to ensure work to your residence gets done quickly.



Step 1: When requesting maintenance, click the blue **New Meld** button in your Property Meld account.



Step 2: MAX will ask a few **troubleshooting questions** so it can get to the source of the problem.



Step 3: If maintenance is scheduled, you will find the **Meld created** in your Property Meld account, where you can follow the status of the work.

[Learn more](#)

about MAX™