

Meet

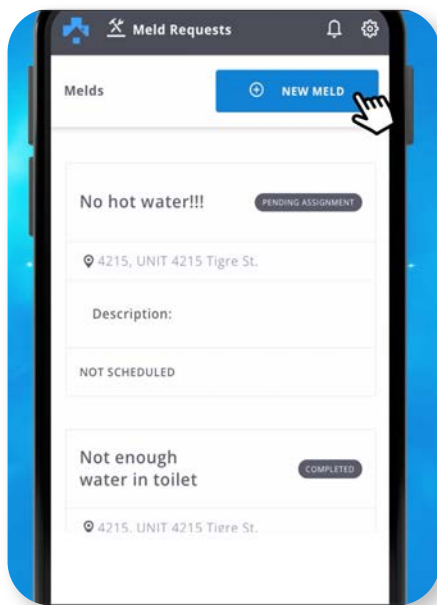
**MAX**™

Submitting maintenance requests just got more intelligent.

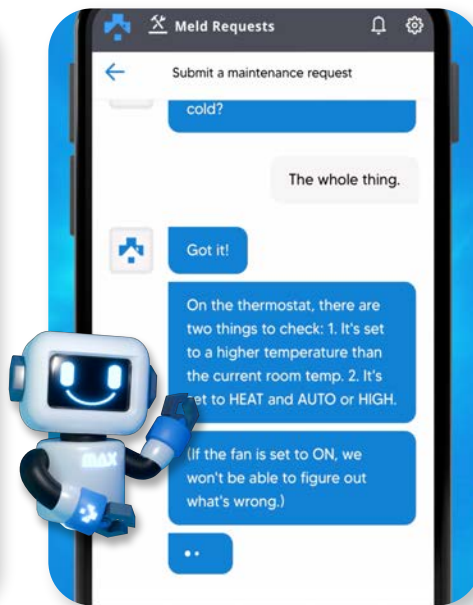


## How MAX™ works

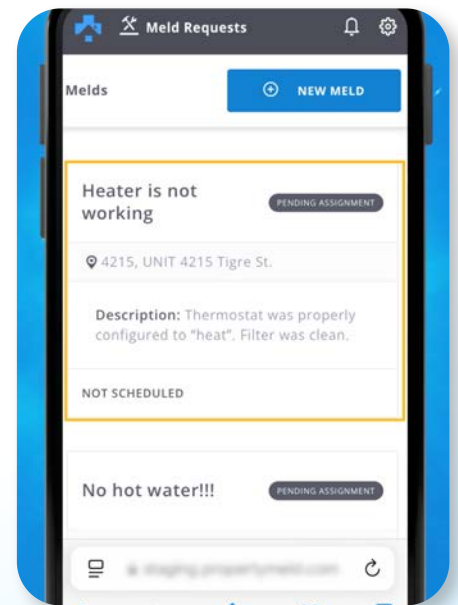
MAX collects the necessary information to ensure work to your residence gets done quickly.



**Step 1:** When requesting maintenance, click the blue **New Meld** button in your Property Meld account.



**Step 2:** MAX will ask a few **troubleshooting questions** so it can get to the source of the problem.



**Step 3:** If maintenance is scheduled, you will find the **Meld created** in your Property Meld account, where you can follow the status of the work.

[Learn more](#)

about MAX™